

## OBJECTIVE

Seeking summer internship opportunities in User Experience (UX) Research

## SKILLS

### UX

Card sorting  
Cognitive walkthrough  
Competitive analysis  
Contextual inquiry  
Ethnographic study  
Experiment design  
Focus groups  
Heuristic evaluation  
Interviews  
Literature Review  
Personas and scenarios  
Survey design and analysis  
Task flow analysis  
Think-aloud studies  
Usability testing  
Video compilation

### Code

R, Stata, Python, Java, C++,  
HTML, Bootstrap

### Tools

Balsamiq, Axure

### Languages

English, Spanish

## PROFESSIONAL AFFILIATIONS

4S

ACM/SIGCHI

AoIR

## EDUCATION

### Stanford University

PhD student  
Department of Communication  
Starting September 2017

### University of California, Irvine

MS, Information & Computer Science  
Department of Informatics  
Recipient of Chair's Award  
Degree conferred March 2017

### Stanford University

BS with Honors, Science, Technology, & Society  
Focus: Computer Science, Chemistry  
Recipient of Firestone Medal for Excellence in Research  
Degree conferred June 2012

## EMPLOYMENT

### Facebook. UX Research Intern

May 2017 – August 2017

Conducted remote unmoderated study, analyzing user search behavior in order to identify candidates for success metrics. Conducted two usability studies on designs to improve user experience of consuming unconnected content on search results page.

### Amazon. UX Research Intern

June 2016 – September 2016

Conducted baselining study of core tasks of Seller Central experience, using quantitative metrics and qualitative insights and recommendations.

### Amazon. UX Research Intern

June 2015 – September 2015

Conducted usability study for vendor item management workflow, heuristic evaluation of Vendor Central interface. Conducted phone interview study to better understand motivations for Vendor Express onboarding.

### Pinterest. Community Specialist

September 2012 – April 2013

Conducted cognitive walkthroughs, surveys, task flow analysis, quantitative analysis to deliver user insights, top issues, design recommendations to engineers, designers, product managers. Performed QA testing and technical troubleshooting.